

Thank you for getting in touch with Education Support Edinburgh. Here is some more information about who we are and what we do to help families like yours.

About us:

What:

Education Support Edinburgh offers tailored and holistic support to children and young people struggling at school, and their families.

How:

We do this through 1-1 consultations, tutor/mentoring programmes, personalised reports with recommendations and follow-up support, social-support groups and networking events.

Aim:

Our aim is to build a positive, trusting relationship with both student and parent/carer in order to raise confidence levels, learn life-skills, open minds, foster a positive and holistic attitude towards learning, develop independence and ultimately guide the student towards a discovery of their own, personalised route map through school and into the wider world.

Outcome:

Through engagement with our services, your child/young person will gain confidence in themselves and their skills and abilities. They will develop a personalised tool-kit of strategies to help them with learning (in and out of the classroom), organisation, self-care, motivation and preparation for the next stage, whether that be exams, transitions, further study, work, travel or beyond. They will re-find their love of learning (their way!) and discover their independence along with their route map.

Family:

Parents/carers can also turn to ESE for support. We listen, empathise, discuss options, advise, facilitate and include you in our network of families and professionals working together to support and learn from each other.

Vision:

Our vision is to build a strong community, raising awareness of neuro-diversity and championing the “square pegs” in a “round hole” system.

How to book:

To book a consultation, please fill out the 'About you' form and return to chrissie@christiangrant.co.uk. Then go to our website www.esse.org.uk to book a face-to-face consultation.

Our Cost Structure:

- Initial consultation: £60
- Follow up report with tailored education plan and recommendations: £60 (3-4 weeks after initial consultation)
- 1-1 mentoring sessions: £35/hr
These may be weekly or as needed (depending on availability) and can be booked individually or in blocks of 5-10 sessions.
- Parent consultations: £35/hr

Our Terms and Conditions:

- Payment:
 - Consultations to be paid in advance of the session.
 - Individual mentoring sessions to be paid in advance of the session.
 - Weekly/block-booked mentoring sessions to be paid at the start of each calendar month or within 5 working days of receipt of invoice.
- Cancellation policy:
 - Cancellations within 48 hrs of booking will be 100% refunded.
 - Cancellations after 48 hrs of booking will be 50% refunded if cancelled with more than 7 days notice.
 - Cancellations within 7 days of appointment will not be refunded.
 - Cancellations of weekly/block-booked sessions with more than 1 month's notice will be 100% refunded.
 - Cancellations of weekly/block-booked sessions with less than 1 month's notice will not be refunded.
- Rescheduling:

ESE will do their best to accommodate changes in schedule within reason. This is particularly applicable to weekly or block-booked sessions where more than one session needs to be rescheduled.

- Waiver:

All recommendations and suggestions are made in good will and to the best of ESE's professional knowledge and experience. As each student/family situation is unique, allowances must be made for the varying degrees of success of our advice and communication/feedback is vital to ensure best chance of success.

We are not fairy godmothers with "magic wands" who will "fix" your child/young person's problems! We are here to listen and to support as best we can and we are passionate in this promise.